

# **MY COMMUNITY RESOURCES**

# Find out about programs and services that are important to you.

# TOP 2 RESOURCES TO GET STARTED WITH MY STROKE CARE

#### **1. CHAMPLAIN REGIONAL STROKE NETWORK**

Visit **crsn.ca** to find helpful information for people who have had stroke or TIA and their care partners including:

- What you need to know about stroke and TIA prevention
- Peer support and stories from people who have experienced stroke
- Regional Stroke NETWORK



 Resources for care and recovery: Including topics such as fatigue, driving, balance, mood, aphasia, healthy living and exercise

#### 2. PERSONALIZED NAVIGATION OF STROKE SERVICES – AFTER STROKE SUPPORT

#### March of Dimes Canada - After Stroke

#### 1-888-540-6666 | afterstroke@marchofdimes.ca | www.afterstroke.ca

Speak with an After Stroke Coordinator for one-on-one help to connect you with:

- A personalized recovery plan
- A network of support to help navigate the journey ahead

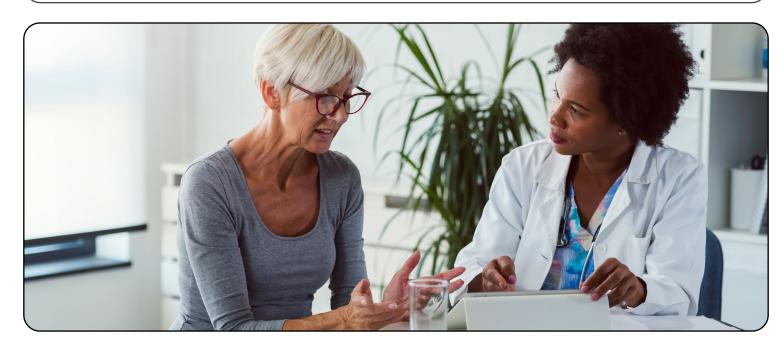
Réseau Régional DES AVC

- Resources in your community
  - unity

#### March of Dimes services include:

- After Stroke Peer Support (On-line, in-person, as well as groups for young adults (age 18-40), persons with aphasia, caregivers, and life partners)
- Exercise and Movement
- Home and Vehicle Modification Program
- Aphasia & Communication Support
- Employment Services

- Education
- Skill Development



# **MY CONNECTIONS WITH OTHERS**

# PEER SUPPORTS

#### PEER SUPPORT GROUPS

Peer supports connect you with others who have experienced stroke

#### Support groups are available on-line and in-person.

There are general support groups, as well as groups for young adults (age 18-40), persons with aphasia, caregivers, and life partners. For an up-to-date listing of peer support groups, visit:

- 1. CRSN: www.crsn.ca/en/stroke-survivor-and-caregiver-support
- 2. March of Dimes After Stroke: www.afterstroke.ca/find-support | 1-888-540-6666



# **COGNITION & DEMENTIA**

#### **DEMENTIA SUPPORT SERVICES:**

**Dementia Society of Ottawa and Renfrew County** | www.dementiahelp.ca | Email: info@dsorc.org Ottawa: 613-523-4004 | Renfrew County: 1-888-411-2067

Alzheimer's Society of Cornwall and District | www.alzheimer.ca/cornwall | 613-932-4914 Alzheimer.info@one-mail.on.ca



# **ACCESSING HEALTH CARE SERVICES**

### DOCTOR OR NURSE PRACTITIONER SERVICES

#### **PRIMARY CARE PROVIDER SERVICES:**

**Health Care Connect** | Ministry of Health and Long-Term Care program designed to help Ontario residents without a primary care provider find one: **1-800-445-1822** | https://hcc3.hcc.moh.gov.on.ca

**Walk-in Clinics, Champlain** | Search for walk-in primary care services near you using your postal code or city www.champlainhealthline.ca/listServices.aspx?id=10072

**East Region Virtual Care Clinic** | Nurse Practitioner-led virtual care clinic | Register for an appointment 7 days a week from 1:00pm and 9:00pm | www.virtualcareontario.ca | 1-888-684-1999

### MEDICATION AND PHARMACY SERVICES

**The MedsCheck Program:** A free, one-on-one review of all your medications with a pharmacist. Available inpharmacy or at home for those unable to visit due to physical or mental health conditions. Eligibility: Ontario residents with a valid Health Card, taking at least 3 prescription medications for a chronic condition.

To access MedsCheck: Contact your pharmacy team

MEDICAL ALERT JEWELRY



It is recommended that anyone taking anticoagulation medication wear a medical alert bracelet or necklace with the specific name of their medication to notify medical providers in cases of emergency. Ask your pharmacy if they sell medical alert jewelry or look at online stores for options by searching "medical alert jewelry".



# GETTING HELP IN MY COMMUNITY

## HOME AND COMMUNITY CARE SERVICES

#### ONTARIO HEALTH AT HOME | Call 310-2222 (no area code required)

Call and speak to a Care Coordinator if you feel that you or your family member needs health care support at home or in the community.

#### Based on assessments, services may include:

- Nursing or Personal support
- Physiotherapy or Occupational therapy
- Speech therapy or Social work
- Medical supplies and equipment

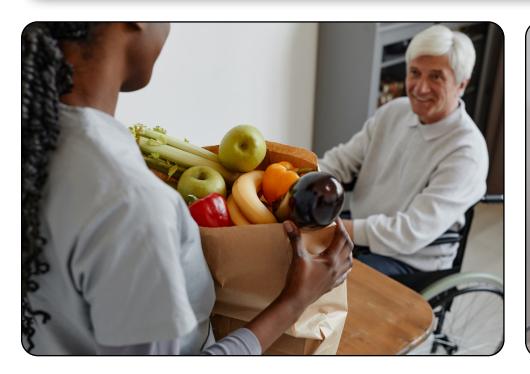
#### **COMMUNITY SERVICES**

**CALL 211 (ONTARIO) OR 311 (OTTAWA)** for access to various community services like transportation, food access and community agencies.

**CHAMPLAIN COMMUNITY SUPPORT NETWORK:** Helps you to find non-profit services close to home using your postal code. **Visit communityhomesupport.ca** 

An example of services includes:

- Meal and grocery delivery
- Caregiver support
- Transportation
- Housekeeping
- Respite programs
- Telephone safety checks





# WHAT AM I INTERESTED IN SIGNING UP FOR TODAY?

**CALL OR CLICK TO SIGN UP!** Sign up for free community workshops for health and stroke prevention. Most of these programs are accessible during the day or in the evening for your convenience. You can sign up on your own and do not need a doctor to refer you.

#### SELF-MANAGEMENT AND HEALTH PROMOTION SERVICES

**Chronic Disease Self-Management** | Free online workshops and coaching to help individuals living with chronic conditions to take control of their health and live healthier and more fulfilling lives.

3-month programs available including group format or 1-on-1 coaching.

www.selfmanagementontario.ca | TOLL FREE: 1-844-301-6389 | EMAIL: apuderer@bruyere.org

#### FREE REGISTERED DIETITIAN SERVICES

www.Unlockfood.ca | Health 8-1-1 Ontario: Call 8-1-1

### FREE SMOKING CESSATION SERVICES

Health 8-1-1 Ontario: Call 8-1-1

Quit Smoking Program/Clinic at the Heart Institute: 613-696-7069 | E-MAIL: quitsmoking@ottawaheart.ca

**Community Program for Smoking Cessation from the Heart Institute:** Live call with counsellor for a quit plan visit – **leave voicemail for call back: 1-888-645-5405** 

### FREE DIABETES EDUCATION SERVICES

You can refer yourself to meet with a nurse and dietitian about prediabetes or diabetes care and other resources like funding assistance. These services are available across the region.

**HEALTH 8-1-1 ONTARIO:** To sign up for a free **Diabetes Education program close** to your home, call 8-1-1 or visit https://health811.ontario.ca/static/guest/find-a-service, enter the keyword "Diabetes", your city or postal code and select "Diabetes Education Programs" under Filter categories.

**HEALTHLINE:** Another option is to search: "Diabetes Education Programs Champlain Healthline" for a list of programs you can filter by postal code





# WHAT AM I INTERESTED IN SIGNING UP FOR TODAY?

### PHYSICAL ACTIVITY AND MOBILITY (OR/BALANCE) PROGRAMS

#### POST-STROKE EXERCISE CLASSES FOR ADULTS (VIRTUAL OR IN-PERSON)

• Appropriate for any level of impairment • Stroke-specific accommodations • Seated or standing

To register or for more information, contact Grace at 613-796-4729 or gkowalczyk@familyphysio.com

#### **HEART WISE EXERCISE**

**Locations across Champlain:** fitness programs in your community with classes that are appropriate for people who want to stay healthy or who may be living with a chronic health condition. https://heartwise.ottawaheart.ca/locations/map

#### **OTTAWA REGION**

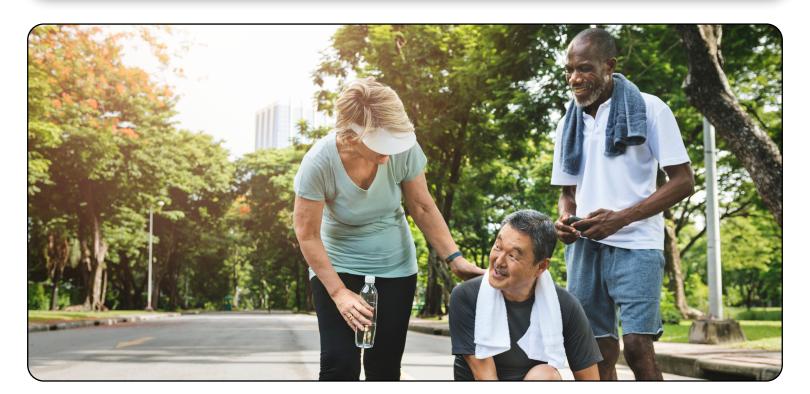
Better Strength, Better Balance Programs are offered virtually and in person: 613-580-6744 To watch classes on-line, search "YouTube + Better Strength, Better Balance Ottawa"

#### **RENFREW COUNTY**

Exercise and Fall Prevention Programs | contact@rcdhu.com 613-732-3629 Renfrew County and District Health Unit (rcdhu.com)

#### **CORNWALL, STORMONT, DUNDAS & GLENGARRY**

Exercise and Balance Programs For a listing of options, search "Seaway Valley CHC + exercise programs" | 613-930-4892 x229



# SERVICES TO SUPPORT MY RELATIONSHIPS AND MENTAL HEALTH

# MENTAL HEALTH OR SUBSTANCE USE SUPPORT AND SERVICES

ACCESS MHA (www.accessmha.ca, 1-833-527-8207) is a free, online service that provides a single point of entry to eastern Ontario's system of care for people needing support with mental health or substance use. After reaching out, you will be paired with a trained specialist who will connect you to the services you need from a network of partner organizations.

# MOOD AND MENTAL HEALTH

**Bounceback** | A skill-building program for managing symptoms of mild to moderate depression and anxiety. The program involves telephone coaching sessions to help clients develop new skills to manage stress, mood, depression, and anxiety. Free with valid Ontario health card. Self-referral.

bouncebackontario.ca | Referral form: www.accessmha.ca.

#### NONE OF THESE RESOURCES ARE FOR PEOPLE IN CRISIS.



If you believe you need immediate mental health assistance, call 911. Mental Health Crisis line information (Within Ottawa 613-722-6914 • Outside Ottawa 1-866-996-0991)

# ADDITIONAL COUNSELLING SERVICES, FOR ALL YOUR NEEDS

**Walk in Counselling Clinic** | Virtual and in-person services across Champlain | walkincounselling.com 613-755-2277

**Counselling Connect** | Same-day or next-day phone or video counselling sessions | counsellingconnect.org or call 211